

Comfort Inn & Suites – Boston Logan International Airport

Frequently Asked Questions

How do I make a reservation at the hotel?

You may book reservations at the hotel by calling directly at 781.485.3600 or toll free at 877.485.3600 or by visiting our website www.comfortinnboston.com. We make every effort to provide the same rates and availability through all channels. You may also contact your travel agent.

How many guests will fit in a Guest Room?

Each of our rooms provides the following accommodations:

King Suites: One King bed and pull out sofa bed. Each sleeps up to 4 adults comfortably.

Maximum occupancy is 4. These suites are over 600 sq. ft.

Double Queen Room: Two Queen Beds. Each suite sleeps up to 4 adults comfortably. Maximum occupancy is 4. These suites are over 600 sq. ft.

The hotel has rollaway beds upon request. Cribs are also available.

What is required in order to check in to the hotel? Do you accept cash as a payment method?

The hotel requires all guests to be 21 of age to check in. Each guest must present a valid credit card and ID at check in. Even if you prefer to pay for your stay with cash, we require a valid credit card at check in. Upon check out we will accept your cash payment.

How far are you from downtown Boston?

The hotel is located in Revere, less than ten minutes from downtown Boston.

How often does the complimentary hotel shuttle van operate?

To Logan Airport: The shuttle leaves the hotel every half hour on the hour 24-hours a day to Boston Logan International Airport.

From Logan Airport: Please call the hotel directly for pick up from Boston Logan International Airport 781.485.3600. Please wait outside the airport after you claim your baggage at the Courtesy Shuttle Pick up area. Please allow 20-30 minutes for pick up.

How far is the hotel from Wonderland Train Station?

We are 1 mile from the Wonderland Train Station. The Train brings you right into downtown Boston.

Do you accept pets?

The hotel welcomes your furry little friends. There is a \$25 non-refundable fee per day. Please contact the hotel for any specifics.

How far is the nearest ATM?

The hotel has an ATM located in the hotel lobby. There is another ATM located just steps from the hotel at the Bank of America.

Do you have high speed Internet access? Is there a fee?

The hotel provides **free** Internet access to all guests. There is WIFI access in the Lobby and Meeting Rooms and hard wire access in all suites. Each guest suite is equipped with hard-wired access with a flexible cable to be used in various points in the suite. There is a guest computer and printer available in the Business Center for guest use. There is no charge to use the computer however we request that guests limit their time to assure access by all guests.

Is there parking available and what is the cost?

Parking at the Comfort Inn & Suite is free for hotel guests. All guests will be provided a parking pass upon check in to place in the car during their stay. We also offer Stay, Park and Fly packages that includes your overnight guest room, up to 10-nights of free parking and shuttle service to Boston/Logan International Airport.

Do you have a pool, fitness center or laundry facilities?

Fitness Center - The hotel offers a fitness center located on floor 5 of the hotel. The equipment includes a treadmill, elliptical machine and stationary bike. There water and a TV available. There is no fee to use the Fitness Center. The Fitness Center is access by using your guest key and is open from 6am-12am.

Pool- The hotel offers a heated indoor pool. The pool is available to registered guests and is open from 6am-10pm daily. Towels are provided.

Laundry- There is a guest laundry facility on the sixth floor of the hotel available to registered guests. Washing machines and dryers are coin operated. Laundry detergent is available.

What credit cards do you accept?

We proudly accept the following credit cards.

American Express

Mastercard

Visa

Diners

Discover

Do you have a restaurant on premise?

A complimentary Deluxe Continental Breakfast is served each morning in the breakfast area:

Monday- Friday from 6:30 - 9:30 AM

Saturday and Sunday from 6:30 -10:00 AM

We are Home of Margaritas Mexican Restaurant and Lounge

Open for Lunch and Dinner

Sunday -Thursday 11:30am-11:00pm,

Friday and Saturday 11:30am-Midnight

Room Service is Available daily 4:00pm-10:00pm

What is included in the deluxe continental breakfast?

We are pleased to offer a selection of breads, bagels, cereal and fresh fruit. Hard boiled eggs, Waffles, juice, coffee and tea.

Do you have a meeting room?

Yes, along with hotel accommodations, we have a 1650 sq ft meeting room, a 450 sq ft board room and a 450 sq ft conference room that can be rented for small corporate meetings, training classes, educational seminars or depositions. Please contact the sale office for more information and availability or email to sales@comfortinnboston.com.

Who owns/manages the Comfort Inn & Suites?

The hotel is proudly owned and managed by Saunders Hotel Group. Please visit our other Saunders Hotel Group hotels located in the Northeast at www.saundershotelgroup.net

Connecticut:

Holiday Inn New London, CT www.holiday-inn.com/newlondonct

Premier Inn & Suites, New Haven CT-www.newhavensuites.com

Massachusetts:

Lenox Hotel- Boston, Ma www.lenoxhotel.com

Comfort Inn Logan Airport/Revere, Ma www.comfortinnboston.com

Hampton Inn Norwood, Ma www.bostonnorwoodhamptoninn.com

New Hampshire:

Residence Inn Merrimack NH www.residenceinnmerrimack.com

Virginia:

Hawthorn Suite Alexandria VA www.hawthornsuitesalexandria.com